

Job Title: CSO Trainee - Customer Service Operation

At Tetra Pak we commit to making food safe and available, everywhere; and we protect what's good – protecting food, protecting people, and protecting the planet. By doing so we touch millions of people's lives every day. And we need people like you to make it happen.

Job Summary

Start your career development and become Tetra Pak's next Future Talent! We are looking for highly motivated newly technical to join us in 2023!

Future Talent Program is a Trainee Program within Tetra Pak. We offer a permanent position from start in September 2023 at our site in Spain. You will onboard an individual designed development program for 18 months connected to a specific position and the Tetra Pak organization. During the program you will participate in trainings and job rotations throughout various parts of Tetra Pak to explore your potential and grow as a person. As a Trainee here with us, you will get to know our entire business and collaborate with colleagues all over the world. And this is just the beginning of your Tetra Pak career!

Visit <https://www.tetrapak.com/about/future-talent> and read more about Tetra Pak Future Talent Program!

You will be based in Spain.

What you will do

- Develop skills to execute installation tasks, assembling equipment as well as installation of relevant rebuilding/upgrade kits according to procedures and reinstate equipment into production environment according to defined expectations.
- Learn to execute preventive maintenance activities in line with global Tetra Pak standard procedures and reinstate equipment into production environment according to defined expectations.
- Learn trouble shooting skills (Problem Solving Methodology) to restore machines to operational basics
- Execute timely maintenance and technical issues reporting according to procedures
- Inform relevant Tetra Pak staff about ongoing service activities as well as of any issues affecting the customer or the quality of Tetra Pak service. Inform about any business opportunity discovered at the customer through the relevant channels.
- Act as an ambassador for Tetra Pak at all times, ensuring and promoting good working relationships with the customer and that TP's reputation is sustained.
- Execute all work in accordance with Tetra Pak and Customer safety regulations and requirements. Execute all work in accordance with Tetra Pak standards and requirements regarding product quality and food safety. Escalate all discovered food safety, quality assurance and regulatory issues.

We believe you have

- We are looking for students who graduated in the last two years in the technical school preferably in the areas of Electricity, automation, electromechanics, mechatronics and industrial maintenance; mechanical education will be a plus. Also Master in PLM and BIM design
- Graduates between September 2021 and September 2023
- Limited or no experience in hands-on technical work
- Willingness to develop skills and perform maintenance and/or repair work and installation tasks.

We Offer You

- A variety of exciting challenges with ample opportunities for development and training in a truly global landscape
- A culture that pioneers a spirit of innovation where our industry experts drive visible results
- An equal opportunity employment experience that values diversity and inclusion
- Market competitive compensation and benefits with flexible working arrangements

Apply Now

If you are inspired to be part of our promise to protect what's good; for food, people, and the planet, apply through our careers page at [Future Talent AND Spain - Tetra Pak Jobs](#)
This job posting expires on **March 14th**.

Recruiter/questions: valeria.tupan@tetrapak.com